

**WE WELCOME ANY FEEDBACK IN
RELATION TO CHANGES WE MAKE IN
THE PRACTICE OR IF YOU HAVE ANY
PROBLEM WITH YOUR PRESCRIPTION**

REMEMBER

- **DO NOT ORDER YOUR REGULAR
MEDICATIONS – THEY WILL BE READY
TO COLLECT WHEN THEY ARE DUE**
- **DO ORDER YOUR ‘AS REQUIRED’ AND
VARIABLE DOSE MEDICATIONS**
- **PLEASE DO NOT ASK THE
PHARMACIST TO ORDER YOUR
MEDICATION FOR YOU**

THANK YOU

PRESCRIBING TEAM AND PARTNERS

**How to order your
medication**

From April 2018 we will be issuing your regular medication (repeat prescriptions) automatically, this means you will no longer need to contact the Practice and ask for it to be re-prescribed.

Regular medication is anything that you have been asked to take a set amount of each day.

This includes items such as cholesterol medication.

You will need to request medication that does not have a set amount to take each day.

This includes:-

- Pain relief
- Inhalers
- Nasal sprays
- Eye drops
- Creams and ointments
- Insulin and other diabetic equipment
- Liquid medication

If you need to be reviewed we will contact you in advance of your medication being due.

We accept prescription requests:-

- Online
- In person (using the tick boxes from your previous prescription)

We do not accept requests:-

- Verbally
- Over the telephone (except in certain circumstances e.g. The housebound or Gold line patients)
- From the chemist (except in certain circumstances)

Remember to tell us if:-

- Your medications have changed and you are still receiving additional items
- You have an item we have NOT issued as a regular medication that you actually take on a regular basis
- You have an item we have issued as a regular medication you actually take on an irregular basis
- If you no longer wish to continue taking a medication – please notify us
- Your routine regular repeats are still not in line – please supply us with the numbers of each different tablet that you have
- If you are going on holiday and require your medication earlier than its due date – please note the maximum issue we can prescribe for a holiday is 3 months